Greater Anglia Trains safeguards operations with Cynet

Background

Greater Anglia Trains is a popular transportation company that provides intercity, commuter and rural rail services throughout England's East Anglia region. With over 3,000 employees, Greater Anglia operates 1,300 train services per day across 133 stations. Their business relies on digital technology to ensure operations are safe and timely.

The Challenge

With the adoption of cloud-based services being accelerated in response to the pandemic, Greater Anglia IT recognised the need for world class partners supporting modern and home-based working practices. "This, alongside the need for next generation capabilities to detect and automatically respond to sophisticated attack methodology through monitoring processes and behavioural patterns in real time, led us to seek a suitable partner who could provide us the capability and support we needed," explains Harry Harkness, Information Security Manager at Greater Anglia. After evaluating a number of solutions, they chose Cynet based on ease of deployment, simple UX, automation out of the box and immediate CyOps support for incident response, as well as by its annual cost and its 'performance reputation' as assessed by independent analysts.

Website:
www.greateranglia.co.uk

Country:
United Kingdom

Industry:
Transportation

Leader:
Harry Harkness, Information Security Manager

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The Solution

Cynet 360 AutoXDR delivered rapid results for Greater Anglia, increasing the IT team's confidence to quickly identify indicators of compromise. "Deploying XDR gave us the enhanced capability that we sought for detecting compromise in the new cyber work environment", says Harry. "In this partnership we also benefit from accelerated incident response by tapping CyOps, Cynet's world-class MDR service. The Cynet-managed SOC provides access to expertise and a response capability we do not have the resources to develop internally." These enhanced capabilities were an important part of Greater Anglia's success criteria within their Cybersecurity Improvement

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Plan. Harry explains, "Through demonstrating its capabilities in response to MITRE ATT&CK framework incident patterns, this deployment has benefited us further by delivering the assurance our plan required, but without risk of operational impact as the protection is the same for similar endpoints"

The results? For Harry and his team, it's delivery of important extra protection for the business. For Greater Anglia customers, it's further assurance regarding the services they rely upon.