



Sintons Case Study

How Sintons LLP keeps sensitive client data secure with Cynet

Background

Sintons LLP is a full-service law firm based in Newcastle upon Tyne, UK. With over 170 employees, Sintons lawyers provide legal services to individuals, organisations and businesses across the UK in a host of specialist sectors. Sintons invests significantly in its infrastructure, to ensure outstanding levels of legal and client service. Its client-focused approach mean it takes all steps possible to protect their interests, including ensuring their data and sensitive information is safe and secure from cyber threats.

“For many years we have been at the forefront of our sector in the very proactive approach we take to technology and improving our infrastructure, so we are operating at the lowest possible risk of a cybersecurity incident,” says David Mather, IT Manager at Sintons. “We are always keen to extend that commitment and adopt new approaches to ensure our clients know that they are right to trust in Sintons and the uncompromising approach we take to their data security.”

The Challenge

Law firms are always at risk from spearphishing and business email compromise (BEC) attacks, given their access to confidential and potentially valuable data, which are risks Sintons is continually alive to. Improving security is an ongoing process, explains David, and the risk of breaches must be kept as minimal as possible. “This is a reason we chose to partner with Cynet,” he says.

The firm’s in-house specialist IT team turned to Cynet because of its security specialism, which adds an extra dimension to the existing expertise within the firm. “We have a highly skilled IT team, but we are not security experts, and we are keen to bring in expertise to ensure we are operating to the highest possible standards,” says David. “We needed a system that could essentially provide us with a virtual security expert to supplement our ranks.”

David was also keen to automate time-consuming manual tasks, such as alert investigation. “Cynet’s autopilot approach was paramount to our decision to purchase the system.”

The Solution

David’s team noticed the simplicity of Cynet 360 AutoXDR right out of the box. “Cynet is straightforward to deploy and manage,” he says. The platform automated threat investigation and remediation across Sintons’ environment, allowing David’s team to “automatically but proportionally deal with events 24/7, 365 days a year.” The ability to unify all threat signals for analysis on a single dashboard offers more accurate detection with fewer false positives. “Seeing emails regularly coming into my inbox alerting me of unusual activity is reassuring,” David says.

Website:

sintons.co.uk

Country:

United Kingdom

Industry:

Legal

Leader:

David Mather,
I.T. Manager, Sintons LLP

“Deploying Cynet has considerably reduced our stress levels while at the same time allowing us to reduce our I.T. security costs.”

“So far everything has been benign, but we can see that Cynet is working.” If an event did occur, Sintons could engage CyOps, Cynet’s 24/7 MDR service, to act as an extension of the IT team for fast, accurate incident response.

The verdict? According to David, both the IT team’s mental health and the firm’s bottom line have benefitted from this combination of simplicity, automation and on-demand support. “Deploying Cynet has enabled us to enhance the service we deliver to clients by giving extra reassurance around the uncompromising standards we operate when it comes to cyber safety and security,” he says.

“The Cynet system has added further to our quality standards, while also allowing us to reduce our IT security costs.” Case closed.