BREACH PROTECTION FOR MANUFACTURING
Business Challenge

Manufacturing continues to become more interconnected and automated. The operational technology environment has expanded beyond endpoints to include networked devices used in the manufacturing process to improve collaboration, access and control. Employee and third party access, within the perimeter and remotely, provides efficiencies and reduces production delays. It also opens manufacturers to more risk.

Interconnected, automated networks increase attack surface for both internal and external threats. Legacy control systems that sometimes cannot be updated or patched are particularly vulnerable to threats. Manufacturing environments are built to maximize productivity and often lack the security controls required for protection. Successful attacks can hobble or completely shut down operations. Ransomware attacks that employ cryptolocking techniques can lead to lengthy recovery periods and loss of intellectual property.

All but the largest manufacturing companies are often supported by small cyber security teams that are sometimes also responsible for general IT support. With a primary responsibility of supporting manufacturing technologies and user systems, the staff focused on security often lack the time and expertise required to protect the organization from cyberthreats. This is especially risky in a complex manufacturing environment with an extensive network of devices required for operations.

Top Security Challenges

- Legacy application and system often can’t be updated, patched and adequately protected
- Small security teams with limited cybersecurity technology budgets and expertise
- Reliance on traditional antivirus and anti-malware software provides limited protection against newer threats like ransomware and cryptolocking
Protecting a manufacturing environment can be quite challenging, especially when the environment contains a mixture of legacy and modern technologies, accessible to a variety of internal participants and third party providers. Many manufacturers, especially those considered small to mid-sized enterprises, seem to have similar challenges when protecting their environments.

**Limited visibility across environment**

Many manufacturing companies rely on antivirus and anti-malware software, which only detects a fraction of advanced attacks. This type of software provides limited protection against newer attack techniques and is especially vulnerable to highly advanced targeted attacks. Moreover, these solutions often do not operate well on older operating system versions that cannot be updated or patched. The bottom line is that even the best heuristic or behavior-based malware detection techniques cannot detect and prevent 100% of threats.

To extend protection beyond antivirus solutions, companies incorporate additional tools such as endpoint detection and response (EDR) and network detection and response (NDR). EDR solutions were born out of the premise that because all endpoint threats cannot be prevented with antivirus software, these threats still need to be detected after they successfully infect an endpoint. EDR solutions continuously monitor endpoints to detect malicious activity and system behaviors that are indicative of compromise.

NDR solutions extend protection to the network to provide additional visibility across the environment. If an attack somehow bypasses both an antivirus and an EDR solution, the ability to detect lateral movement and other network traffic indicators could uncover a threat actor that has successfully infiltrated the environment.

Finally, protecting a variety of interconnected systems and applications with a range of operating systems, updates and patch histories is a challenge for the largest global manufacturers. Small to mid-sized manufacturers face the same risks with a fraction of the resources.

**Key Cyber Security Challenges**

- **Siloed security controls**
  
  While each of these security controls described above extend needed visibility across the environment, they are not without their problems. First, EDR and NDR solutions are notorious for false positive alerts. Security analysts either chase down these false flags or tend to ignore all but the highest risk alerts. In the first instance considerable time is wasted, in the second instance ignoring alerts is far from good security practices and opens the company to compromise.

  Siloed controls also mean more “panes of glass” for the security team to monitor and access when investigating potential threats. Because each security tool has a separate management console and presents information differently, it is challenging for security analysts to make sense of all the information being presented and then link activities together between the various security controls to see the big picture. This is why stealthy attacks are able to bypass environments with multiple layers of controls.

- **Small security teams with limited bandwidth**
  
  Putting siloed controls aside, which do create significant manual overhead, most security tools require a meaningful human investment to operate. When threats are discovered, security analysts must investigate to determine the root cause and then uncover the full scope of the attack across the environment.

  Once the root cause and scope are determined, all threat components must be fully remediated. This often involves access to multiple systems and can be a painstaking, time consuming process.

- **Small security teams with limited cybersecurity skills**
  
  With the threat landscape rapidly evolving even the largest, well funded security teams are vulnerable to threats. Look at any review of breaches against large companies and it’s quick apparent that even the best cybersecurity experts with leading-edge tools are challenged to protect their organizations. For smaller security teams with limited technology budgets and cybersecurity expertise, the risk of breach is compounded exponentially.
Cyent was built for small cyber security teams with limited bandwidth, cybersecurity expertise and technology budgets. Cyent XDR provides a single, unified platform to automatically prevent, detect, investigate and fully remediate the broad range of attack vectors faced by manufacturing companies. Visibility across endpoint, network and user activities, plus the power of deception provides the broadest and deepest protection against all threats.

Cyent XDR is the only solution that triggers an automated investigation following each endpoint, user, or network alert, fully disclosing its root cause and scope and applying all the required remediation activities to fully eliminate the threat. Cyent also provides a broad set of automated and highly customizable remediation actions to address threats according to your preferences. Moreover, Cyent provides an expert team of cybersecurity experts to augment and guide your team 24 hours a day, 7 days a week – included with the Cyent 360 platform.

The Cynet Approach

Cyent Benefits for Manufacturing

Easy to Deploy and Operate

The Cyent agent can be deployed to over 5,000 endpoints in less than an hour. While many solutions require months to deploy and become fully operational, Cyent is fully functional within 24 hours of deployment, providing all the insights and protections available in the platform. The Cyent console was built to be intuitive and effortless so smaller security teams do not need years of expertise to operate.

Full Visibility Out of the Box

Cyent XDR provides complete visibility and multiple points of telemetry leading to low false positives and early detection of stealthy threats. A single, unified Extended Detection and Response (XDR) platform that provides Next Generation Antivirus (NGAV), Endpoint Detection and Response (EDR), Network Detection and Response (NDR), User and Entity Behavior Analytics (UEBA) and Deception technology fully integrated and easily configurable with a single dashboard out of the box.

Automated Protection

Cyent’s Incident Engine automatically performs all required threat investigation and response actions, uncovering the root cause and full scope of high risk threats and taking appropriate actions to fully eradicate the threat across the environment. Cyent additionally provides an array of remediation playbooks that can be executed automatically in response to a detected threat for immediate response or can be triggered manually to provide more oversight and control. Cyent’s autonomous response actions provide the comprehensive protection needed by smaller and overburdened security teams.

Included Managed Detection and Response Oversight

All Cyent clients are automatically protected by a comprehensive Managed Detection and Response (MDR) service, included with the Cyent platform at no extra cost. Small security teams at manufacturing companies rely on Cyent’s MDR team (CyOps) to proactively monitor their environment 24x7 to ensure nothing is overlooked. They can contact CyOps at any time for guidance in configuring the Cyent platform, providing attack investigation expertise and guiding them on all necessary response actions. CyOps becomes an extension of the manufacturing company security team, adding resources and world-class cybersecurity expertise.

Summary

Protecting manufacturing environments from cyberattacks is beyond challenging, especially with a smaller, less experienced security team. With limited budgets, most small to mid-sized manufacturers cannot obtain, integrate and operate the required security controls to protect the organization from advanced threats. Manufacturing companies rely on Cyent’s intuitive, comprehensive breach protection platform to solve their security challenges, knowing they always have a team of cybersecurity experts watching their backs.
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“*The Cynet platform is so comprehensive, while at the same time very intuitive. I feel like I mastered the platform in two days. Literally.*”
CISO, Industrial Electronics Manufacturer

“*We have a security team of two supporting around 5,000 employees at two dozen locations. Cynet is a game-changer as we now have visibility and protection across our environment from a single pane of glass.*”
Head of Security, Automotive Parts Manufacturer

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