

How Wigmore School Academy Trust enhances education & security with Cynet

Company Background

Wigmore School Academy Trust is a Nursery, Primary and High School in West Midlands, England. The schools provide a cutting-edge curriculum for hundreds of students, ranging in age from three to sixteen.

In the local community, Wigmore upholds its reputation for performance by providing quality education in a safe and welcoming environment. As part of this commitment, Simon Eades, Wigmore's Head of I.T., and his team ensure systems for student success are protected from digital danger. "Cybersecurity is at the heart of all decisions made in the organization," Simon explains. "We understand the importance of data security and keeping information safe and secure."

The Challenge

Security teams in the education sector must confront the same rising tide of cyberattacks spanning all industries. A survey in 2022 found that 70% of secondary schools in the U.K. had identified breaches in the previous 12 months, compared to 39% of all businesses. 88% of primary schools and 87% of secondary schools had been targeted by phishing attacks, as cybersecurity threat actors seek to exploit limited awareness and training among students, teachers and non-technical staff with social engineering tactics.

- **Blind spots:** "Our old security product had poor reporting and missed lots of events," says Simon. "We had no visibility of what was happening on our network."
- **Alert overload:** "Malware reporting in our old product was poor, with lots of false positives, so we suffered from notification overload."
- **Inaccurate detection:** "We were also not able to get an overview of all parts of the attack chain, our old product would either block or miss it."

Based on these pain points, Simon's team sought a solution they could depend on to safeguard Wigmore students and staff. They chose Cynet 360 AutoXDR based on the all-in-one automated cybersecurity platform's "ease of management, visibility and SOC support."



Wigmore School
Academy Trust

At a Glance

Website:

www.wigmoreschool.org.uk

Country:

United Kingdom

Industry:

Education

Leader:

Simon Eades

Head of I.T.,
Wigmore School Academy Trust

Key Quotes:

"The availability of Cynet's SOC team is amazing, like having a second set of eyes."

"We have saved a huge amount of support time on monitoring and have no need for additional third-party support."

The Solution

Cynet's consolidated capabilities made an immediate impact for the I.T. team at Wigmore. "Firstly, the deployment itself was very straight forward," Simon says. "We were able to deploy to hundreds of clients easily and quickly."

For fewer, more accurate alerts, Cynet 360 AutoXDR integrates real-time insights from multiple points of telemetry on a single platform. "Notifications are informative and to the point," notes Simon. "We don't get many false positives."

To further boost productivity and eliminate time-consuming manual tasks, Wigmore leveraged Cynet to automate workflows for accelerated threat detection, investigation and response. "We have saved a huge amount of support time on monitoring and have no need for additional third-party support."

If incidents do arise, or if Simon's team has questions, they can engage experienced experts at CyOps, Cynet's world-class MDR service, for on-demand support, 24/7. "The availability of Cynet's SOC team is amazing, like having a second set of eyes."

Finally, Simon's team has benefited from the enablement and partnership opportunities that Cynet provides. "We have also learned a great deal about cybersecurity by using Cynet and engaging with the community."

The results? For Simon and Wigmore's I.T. team, it's increased confidence in a comprehensive cybersecurity solution. For students and staff, it's an enhanced educational environment where lessons and future leaders can achieve their full potential.

